MANAGEMENT OF WORKSHOPS, GARAGES AND PARTS DEALERS

Specialist management for complete control of your services

Workshop and parts sales management is designed for LCV/HGV garages, carriers, dealerships, new and used equipment sales and even after-sales service.

// Repair management

Proginov ERP workshop management is a repair management system in the broad sense. It is ideally suited for car and lorry repair garages, carriers, dealerships, and new and used equipment sales. Parts dealers can also use Proginov ERP to manage their stocks and warehouses.

// Overview of features

Workshop management is based on Proginov ERP data and handles all types of repair requests. The equipment pools are fully customisable (labels, custom fields, etc.)

Workshop management generates a check-in slip listing the work needed. The customer can choose which work should be performed. Once the slip is approved, it is printed, along with the checklists and the repair order.

As work progresses, the technician enters the time spent using the time tracking tool. The workshop supervisor can correct or approve the time tracked. He also enters the parts and labour used and approves the repair order (RO), which is automatically converted into a delivery note (DN) and then an invoice.

// Connected workshop management

Proginov ERP workshop management provides automated preventive emailing (required inspection and service reminders, lists of defects, etc.).

The vehicle repair work can be entered on a tablet (photos of body damage, specific work to do, etc.).

The system provides statistics including the history of repairs and profitability analysis to improve performance.

The solution also supports manufacturer warranties. It can also be combined with the workshop business intelligence dashboard of Proginov Analytics.

Member of Golda

Integrated management

Easy to use

Touchscreen management

Inventory management

PROGINOV
business management software

TOP FEATURES OF THE MANAGEMENT OF WORKSHOPS, GARAGES AND PARTS DEALERS

GENERAL SETTINGS
- Customised configuration for different types of business
- Configurable, customisable equipment pools
- New and used equipment sales
- Checklists
- Manage service and labour
- Different customer terms for dealership and workshop
- Import meter report files
- Integrate price lists

ANOMALY REPORTS

QUOTATIONS
- Resume a commercial quotation

DAILY WORK
- Enter check-in slip (CIS)
- Track daily times
- Repair orders
- Workshop schedule and customer appointments
- Invoicing
- Workshop package option
- Operator productivity
- Assign operators to repair orders, with real-time calendar update
- Update inspection dates

OTHER WORK
- Histories and statistics
- Daily work statistics
- Automatic reminders for periodic inspections
- Equipment and intervention histories
- Profitability analysis
- Additional features
- Manage returnable packaging: returnable packaging slips, customer returns tracking
- Automatic integration of supplier and EDI data (the EDI interfaces developed for the automotive parts market are Golda-approved)

WORKSHOP BUSINESS INTELLIGENCE DASHBOARD (see Proginov Analytics documentation)

VEHICLE DIAGNOSTICS WITH A TABLET IN CONNECTED MODE
- Enter vehicle damage on tablets

DASHBOARDS
- Time spent per repair order and per operator
- Business intelligence management (Proginov Analytics)

APPLICATIONS FOR RF TERMINALS
- Enter workshop time
- Repair order parts issues
- Enter check-in slips

LINKS TO ELECTRONIC CATALOGUES (ETAI, TRUCKISSIMO, ETC.)

VEHICLE RENTAL
- Manage contracts
- Contract amendment, renewal and termination
- Rented product returns based on contracts
- Planned movements (arrivals and departures)
- View rental schedule: automatic updating of the registered rented products calendar by rental period
- Automatically invoice contracts by period, for a customer, etc.
- Penalties on early return (% or amount by rental duration, current period, end of contract)
- Active reception

WAREHOUSE MANAGEMENT (see WMS documentation)

FIELD SERVICE MANAGEMENT ON MOBILE DEVICES (see Proginov Tablet documentation)

MOBILE SALES FORCE MANAGEMENT (see Proginov Tablet documentation)

PROGINOV // ERP Universe

Sales · Production · Retail · Mobility · Web · Finance · CRM · HR · Jobs · WMS

EAI · ETL · BI · Telephony · Workflow · Requester · EDM · Ebics · EDI

PROGINOV
business management software