



DELIVERY management

Manage your deliveries with a mobile application

The mobile delivery management app, paired with Proginov ERP, saves time and increases agility and productivity, as well as real-time inventory visibility.

// For all businesses that deliver their own goods

Proginov's delivery management solution is designed for businesses that do not outsource their delivery service, whether they work in distribution or manufacturing. It is designed for any business that delivers its own goods, with the added benefit of being able to monitor refrigeration via temperature readings.

// Our mobile application communicates natively with the ERP

The mobile app and the delivery module of Proginov ERP work together. Delivery drivers can visualize their route via the app on a smartphone or tablet. They then make their deliveries (total or partial), report any anomalies and/or returns, which can trigger a credit note in the ERP. They can also report if they were unable to make a delivery and enter information via the comments (closed on Tuesdays, ask for a specific person, location of the key, access code, describe where to deliver the goods, etc.). They can also accept payments and view the customer sheet.

The app can sync with the back office in real time provided there is network coverage, after each delivery or at the end of the route. If online mode is selected, the supervisor can have real-time information on the progress of deliveries, the location of drivers, anomalies, etc. It is also in this back-office part of Proginov ERP that the routes, drivers and backup drivers are scheduled beforehand. The order of deliveries can be changed both in the app and in the back office.

Via a configurable questionnaire, the app manages information useful to human resources and/or fleet maintenance (vehicle mileage, departure time, time spent, kilometres travelled, etc.). This information can later be used for statistical purposes.

Totally integrated in the ERP

Independent of the material used (multi-device)



Intuitive and easy to use



Real-time monitoring of deliveries



Online or offline mode

// Intuitive and paperless

Ergonomic and intuitive, the app has been designed to be easy to learn and use, whether by experienced delivery drivers, new hires, seasonal workers or temporary staffers. The strength of the solution lies in its complete integration with Proginov ERP. This simplifies the logistics of returns: before the delivery driver arrives at the warehouse, the warehouse worker already knows which products are being returned and can return them to stock with just one click.

And needless to say, our solution is totally paperless. Everything is done from the smartphone or tablet, even the signature of the delivery note by the customer.



TOP FEATURES OF THE DELIVERY MANAGEMENT SOLUTION

BEFORE THE ROUTE (IN PROGINOV ERP)

- Multi-device, multi-platform, multi-OS
- Schedule a route (manual or automatic assignments)
- Manual or automatic sync
- Route recaps
- Assign a driver and/or backup driver
- Modify routes
- Request return of goods
- Create delivery instructions

- Approve and receive goods returns
- Return to stock
- Generate credit note (with reason)
- Manage the order of routes (a route change can become a regular route)

DURING THE ROUTE (MOBILE APPLICATION)

- Track deliveries (colour coding)
- Manage returns of goods
- Accept payments
- When beginning the route: record mileage, lorry temperature, etc.
- Visualise the route (modifications possible)
- Report delivery made or not (indicate if customer was absent)
- Check off products delivered (product by product)
- Signature of the delivery note
- View the customer sheet (connect to different GPS applications to display the route)
- Report information via comments
- Sync with Proginov ERP after each delivery (if Internet connection available)
- Report anomalies
- Close out the route

AFTER THE ROUTE (IN PROGINOV ERP)

- Anomaly management program